



Envantage

Energy & Low Carbon Specialists

Customer Case Study - Climate Change Agreement

Market Sector

Online grocery retailer.

Scope & Scale

Turnover £1.3bn; 580,000 customers.

Background

Ocado are the world's largest, dedicated, online grocery retailer. Their objective is to provide customers with the best shopping experience in terms of service, range and price. Ocado retained Envantage to set up Climate Change Agreements (CCA) for their Customer Fulfilment Centres in Hatfield & Dordon.

A CCA is a voluntary agreement that stipulates targets for eligible industry sectors to increase energy efficiency or reduce carbon dioxide (CO₂) emissions. They allow eligible, energy-intensive businesses to receive discounts of up to 90% on electricity and 65% on gas off their Climate Change Levy (CCL) in return for meeting energy efficiency or carbon-saving targets. CCL is a tax on energy delivered to non-domestic users in the United Kingdom. Its aim is to provide financial incentives to increase energy efficiency and reduce carbon emissions.

Solution & Outcome

On appointment, Envantage ensured that the correct energy consumption was reported for the scheme and that the maximum CCL discount was correctly calculated and claimed, achieving **savings of £787,145** during the period between January 2013 and June 2017. With their CCAs now in place, thanks to Envantage, Ocado are no longer required to report their energy consumption under the Carbon Reduction Commitment, **avoiding CRC fees of £1,256,425**.

“Great service, very efficient, friendly and professional.” J Magill, Ocado.